



## East York community survey October- November 2014

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1. ID Code: \*

2. Which of these areas do you live in? \*

- Derwenthorpe
- Osbaldwick
- Tang Hall
- None of these

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("None of these")

3. Please summarise your involvement in Derwenthorpe, Osbaldwick or Tang Hall.

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("Derwenthorpe","Osbaldwick","Tang Hall")

4. Roughly how many years have you lived in this neighbourhood?

- Less than 1 year
- Between 1 and 5 years
- Between 6 and 10 years
- Between 11 and 20 years
- More than 20 years
- Can't say

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("Derwenthorpe","Osbaldwick","Tang Hall")

5. How strongly do you feel you belong to your **immediate** neighbourhood?

This is the area within about 15 minutes' walk.

- |                       |                       |                       |                       |                        |
|-----------------------|-----------------------|-----------------------|-----------------------|------------------------|
| Very strongly         | Fairly strongly       | Not very strongly     | Not at all            | Don't know / Can't say |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>  |

Comments

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("Derwenthorpe","Osbalwick","Tang Hall")

6. In general, how do you think this area is seen by others?

In very positive terms  
Mostly in positive terms  
Neither positively nor negatively  
Mostly in negative terms  
In very negative terms  
Don't know / Can't say

Comments

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("Derwenthorpe","Osbalwick","Tang Hall")

7. And in general, how do you think of the area yourself?

In very positive terms  
Mostly in positive terms  
Neither positively nor negatively  
Mostly in negative terms  
In very negative terms  
Don't know / Can't say

Comments

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("Tang Hall")

8. Do you know any people in Derwenthorpe or Osbaldwick well enough to spend time with them?

- Yes, lots of people
- Yes, a few people
- Hardly any
- None at all
- Don't know / Can't say

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("Osbaldwick")

9. Do you know any people in Derwenthorpe or Tang Hall well enough to spend time with them?

- Yes, lots of people
- Yes, a few people
- Hardly any
- None at all
- Don't know / Can't say

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("Derwenthorpe")

10. Do you know any people in Osbaldwick or Tang Hall well enough to spend time with them?

- Yes, lots of people
- Yes, a few people
- Hardly any
- None at all
- Don't know / Can't say

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("None of these")

11. Do you know any people in Derwenthorpe, Osbaldwick or Tang Hall well enough to spend time with them?

- Yes, lots of people
- Yes, a few people
- Hardly any
- None at all
- Don't know / Can't say

**LOGIC** Hidden unless: Question "Do you know any people in Derwenthorpe or Osbaldwick well enough to spend time with them?" #8 is one of the following answers ("Yes, lots of people", "Yes, a few people", "Hardly any")

12. And how important are those contacts in Derwenthorpe or Osbaldwick to you personally?

- Not at all important to me
- Hardly important
- Quite important
- Very important
- Don't know / Can't say

**LOGIC** Hidden unless: Question "Do you know any people in Derwenthorpe or Tang Hall well enough to spend time with them?" #9 is one of the following answers ("Yes, lots of people", "Yes, a few people", "Hardly any")

13. And how important are those contacts in Derwenthorpe or Tang Hall to you personally?

- Not at all important to me
- Hardly important
- Quite important
- Very important
- Don't know / Can't say

**LOGIC** Hidden unless: Question "Do you know any people in Osbaldwick or Tang Hall well enough to spend time with them?" #10 is one of the following answers ("Yes, lots of people", "Yes, a few people", "Hardly any")

14. And how important are those contacts in Osbaldwick or Tang Hall to you personally?

- Not at all important to me
- Hardly important
- Quite important
- Very important
- Don't know / Can't say

**LOGIC** Hidden unless: Question "Do you know any people in Derwenthorpe, Osbaldwick or Tang Hall well enough to spend time with them?" #11 is one of the following answers ("Yes, lots of people", "Yes, a few people", "Hardly any")

15. And how important are those contacts in Derwenthorpe, Osbaldwick or Tang Hall to you personally?

- Not at all important to me
- Hardly important
- Quite important
- Very important
- Don't know / Can't say

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("Derwenthorpe","Osbalwick","Tang Hall")

16. To what extent do you tend to get involved in local community issues?

- Not at all
- Hardly ever
- To some extent
- A fair amount
- A great deal

Comments

**LOGIC** Hidden unless: Question "Which of these areas do you live in?" #2 is one of the following answers ("None of these")

17. To what extent do you tend to get involved in local community issues in Derwenthorpe, Osbalwick or Tang Hall?

- Not at all
- Hardly ever
- To some extent
- A fair amount
- A great deal



**Logic** Hidden unless: Question "To what extent do you tend to get involved in local community issues?" #16 is one of the following answers ("To some extent", "A fair amount", "A great deal") 18. And has your involvement ever come about as the direct result of an **online** contact – an email about an issue or a website announcement of a meeting, for example?

- Yes, often
- Yes, once or a few times
- Never
- Not sure / Can't say

Comments

VALIDATION Min = 0 Max = 4

19. Please tell us how important these sources of local information and news are to you. You can rate them by tapping on the scale between 'Not at all important' (0) and 'Very important' (4).

	Not at all important				Very important
	0	1	2	3	4
Local newspapers					
Attending meetings					
Local radio					
Talking to neighbours					
Talking to contacts (such as faith leaders, teachers, shop owners, dog-walkers)					
Online sources (such as local websites, Facebook pages or Twitter)					
Printed bulletins from housing association, council, civic society or police					
Printed bulletins from local faith groups or political parties					

20. Thinking now just about local radio, newspapers and printed bulletins -

	Not at all	Hardly	A fair amount	A great deal	Don't know / Can't say
(a) do local residents tend to contribute to these information sources?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) do you think local people could be contributing more to them?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

21. And what about **online** sources of local information -

	Not at all	Hardly	A fair amount	A great deal	Don't know / Can't say
(a) do local residents tend to contribute to them?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) do you think local people could be contributing more to them?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

22. Sometimes residents write articles or comments on local websites. Overall, do you think that is likely to make a positive difference to the identity of the area; a negative difference; or no difference at all?

Positive

Negative

No difference

Don't know / Can't  
say

Comments

23. When residents write articles or comments on local websites, does that (or could it) affect your willingness to get involved in local issues?

- Not at all
- I'd get less involved
- I'd get more involved
- Don't know / Can't say

Comments

24. Would you say you are comfortable trying out new digital technologies as they become available?

- Yes very comfortable
- Yes to some extent
- Not very comfortable
- Not at all comfortable

Comments

25. To what extent are these statements true of you?

	Not at all true of me	Partially true	Largely true of me	Very true of me	I don't understand what this means
(a) 'I know how to do most things online, such as downloading files, filling in forms, or going on Facebook'	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) 'I feel comfortable establishing and maintaining social contacts online, and participating in online conversations'	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

26. Would you say that using the internet could help you to:

	Not at all	Hardly at all	A fair amount	A great deal	Don't know / Can't say
(a) keep in touch with your friends or social contacts locally?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) make new friends or social contacts locally?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) connect with groups and organisations that are active in your local community?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) find new ways of raising and influencing local issues?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

27. Please tell us how you use the internet now and what you might like to use it for:

	I already do this	I'd like to learn how to do this
Keeping in touch with friends and family	<input type="checkbox"/>	<input type="checkbox"/>
Pursuing a hobby, leisure or creative interest (including films or music)	<input type="checkbox"/>	<input type="checkbox"/>
For studying; or for personal or family research	<input type="checkbox"/>	<input type="checkbox"/>
Reading news and magazine articles	<input type="checkbox"/>	<input type="checkbox"/>
Shopping, ordering goods and services	<input type="checkbox"/>	<input type="checkbox"/>
Banking and personal finance	<input type="checkbox"/>	<input type="checkbox"/>
Dealing with official services (e.g. benefits, car tax, tv licence)	<input type="checkbox"/>	<input type="checkbox"/>
Searching for work opportunities, applying for jobs	<input type="checkbox"/>	<input type="checkbox"/>
To promote or support my trade or business	<input type="checkbox"/>	<input type="checkbox"/>
Finding out about local activities	<input type="checkbox"/>	<input type="checkbox"/>
Finding health information for myself or someone else (e.g. as a patient, parent or carer)	<input type="checkbox"/>	<input type="checkbox"/>

28. In the past six months, have you been on any training courses or received support in developing your digital skills?

- Yes
- No
- Not sure

**Logic** Hidden unless: Question "In the past six months, have you been on any training courses or received support in developing your digital skills?" #28 is one of the following answers ("Yes")

29. Please tell us what sort of training or support you received. Was it organised, or just an informal arrangement?

It could be an accredited course or perhaps just occasional help from a friend or neighbour.

Organised  
Informal  
Can't say

Comments

30. Would you be interested in local activities (such as training, clinics, or drop-in sessions) to help residents make more use of the internet?

- Yes
- Possibly
- No

Comments



**Logic** Hidden unless: Question "Would you be interested in local activities (such as training, clinics, or drop-in sessions) to help residents make more use of the internet?" #30 is one of the following answers ("Yes", "Possibly")

31. And would you be willing to contribute to such activities, and help other residents to use the internet?




- Yes definitely
- Possibly
- No

Comments

32. Please indicate your gender

33. Please indicate which age band you belong to:

16 to 24	
25 to 34	
35 to 49	
50 to 64	
65 to 74	
75 and over	
I'd rather not say	
	

34. In which of these ways does your household occupy your current accommodation?

Own outright  
Own with a mortgage  
Shared ownership  
Rent from council / housing association / trust  
Rent from private landlord  
I'd rather not say  
Other (please specify)

**LOGIC** Hidden unless: Question "In which of these ways does your household occupy your current accommodation?" #34 is one of the following answers ("Other (please specify)")

35. Please specify

36. Please indicate which of these categories most closely matches your level of education and qualifications. Please select the first one in the list that applies to you.

Higher degree / postgraduate qualification  
Degree  
Vocational qualifications (diploma, BTEC, City & Guilds, NVQ, business, teaching, nursing q  
Trade / modern apprenticeship  
1 or more A/AS levels  
5 or more O levels / GCSEs  
1 or more O levels / GCSEs  
Other qualifications (e.g. from overseas)  
No qualifications

37. That's all the questions done, thank you! Is there anything else you'd like to say about the local community or about digital skills? You can type comments below. Or if you'd rather talk, we can make a sound recording. Otherwise, just check this box to finish.

Done

Comments

## Thank You!

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Thank you very much for your time. The survey is being conducted by [Local Level](#) and the results will be used by the [Joseph Rowntree Foundation](#). If you would like us to let you know when the research results are available, please let the interviewer have your contact details separately.